

## ZERO TOLERANCE POLICY

We would like to let you know that The Tulita Land/Financial Corporation has adopted a Zero-Tolerance Policy for Verbal and Physical Abuse. The expectation for the staff at The Tulita Land/Financial Corporation is to treat each person with dignity and respect. They will not speak in a rude manner or utilize derogatory language and we ask our members to do the same. The Tulita Land/Financial Corporation feels it is imperative to maintain this respectful and dignified relationship between the staff and members in order to maintain quality care to each other.

We are committed to providing you with extraordinary services that you may need help with and providing our employees with a safe workplace. Any behaviour that delays our ability to do so is not acceptable to us and will not be tolerated.

Any Person:

- Causing a disturbance or,
- Verbally or physically abusing a staff member by:
  - Threating
  - Swearing
  - Shouting

Will be asked to leave the building. Failing to obey will result in the R.C.M.P being call upon.

Thank you for your Corporation

**Tulita Land/Financial Corporation**